

DIU HIGHER EDUCATION SOCIETY, DIU
U.T. ADMINISTRATION OF DAMAN & DIU
OFFICE OF THE PRINCIPAL
DIU COLLEGE, FORT ROAD, DIU – 362520 (U.T.)

No. 1-23/2017-18/CMS/ 637

Date: 08/12/2017

CORRIGENDUM


Subject: Changes in the terms & conditions of the tender & Extension for due date for submission of tenders.

Tender notice No. 1-23/2017-18/CMS/609 dated 27/11/2017.

As a result of the pre-bid queries and meeting, some of the terms & Conditions of the tender have been altered. The same are attached as annexure -1 to this corrigendum. The time schedule for the works mentioned below of Tender Notice. 1-23/2017-18/CMS/609 dated 27/11/2017. is rescheduled as under. The last date for submission of tenders is extended upto 18/12/2017 at 06:00 PM. All other terms and conditions remain unchanged.

Last Date & Time for Downloading of Tender Document	18/12/2017 at 15:00 hrs
Last Date & Time for Online submission of Bids (Technical & Price Bids)	18/12/2017 at 18:00 hrs
Last Date & Time for Submission of Technical Bid in Physical Form in the office	22/12/2017 at 18:00 hrs
Online Opening of Technical Bids	22/12/2017 at 12:00 hrs (If possible)
Presentation before Technical Evaluation Committee	27/12/2017 at 16:00 hrs (If possible)
Online Opening of Price Bid for technically qualified bidders	01/01/2018 at 16:00 hrs (If possible)

Yours sincerely,



(Dr. Apurva Sharma, DANICS)

Principal

Diu College, Diu

Email : diucollege@gmail.com

Phone: (02875) 254115

Copy to:

- ✓ 1) The DIO, NIC, Diu with request to upload on www.diu.gov.in
- 2) The Comp. Instructor, Diu College with request to upload on www.diucollege.ac.in

Corrigendum

Design, Development, Configuration, Hosting & Maintenance Of Web Based E- College Software For Diu College, Diu (Tender Notice No. 1-23/2017- 18/CMS/609 Dated - 27/11/2017)

Sr.	Page No	Point No.	Description	Change in Description
1	8	1.7.5	1.7.5 The Bid security will be forfeited at the discretion of Bidder on account of one or more of the following reasons:	1.7.5 The Bid security will be forfeited at the discretion of Tendering Authority on account of one or more of the following reasons:
2	34	5.3.2 3 (Certificates)	Bidder should have valid ISO 9001: 2008/2015 and ISO 27001:2013 and CMMi 3 (or higher) Certification for software/application/website development	Bidder should have valid ISO 9001: 2008/2015 Or CMMi 3 (or higher) Certification and ISO 27001:2013 for software/application/ website development
3	34	5.3.2 5(Experience)	Bidder should have experience of successfully executing the work of Dynamic Web Portal development including mobile app in last three year preceding the last date of submission of bid document, as per the following: One Project costing not less than Rs 50 Lakh or Two Projects each costing not less than Rs 30 Lakh or Three Projects each costing not less than Rs 20 Lakh The completed projects should be "Go-live" as on the last date of bid submission and fully certified by STQC or equivalent	Bidder should have experience of successfully executing the work of Dynamic Web Portal development including mobile app in last three year preceding the last date of submission of bid document, as per the following: One Project, costing not less than Rs 50 Lakh or Two Projects, each costing not less than Rs 30 Lakh or Three Projects, each costing not less than Rs 20 Lakh The completed projects should be "Go-live" as on the last date of bid submission. STQC or equivalent certification of the completed projects is not mandatory but desirable/ preferable because if Bidder has STQC or equivalent Certificates of any completed project then Bidder will be beneficiary of Marks in technical evaluation
4	42	5.18 a(Financial strength)	Between Rs. 5 Crore to Rs 10 Crore 05 marks Between Rs 10 Crore to Rs 15 Crore 10 Marks	Between Rs. 75Lakh to Rs 3 Crore: 05 marks Between Rs 3 Crore to Rs 7 Crore : 10 Marks More than Rs 7 Crore: 15 Marks

Sr.	Page No	Point No.	Description	Change in Description
			More than Rs 15 Crore : 15 Marks	
5	42	5.18 b (Technical experience)	<p>i) At least One Web Portal Design & Development solution (including mobile app) successfully completed in last one financial year of value > Rs 15 lakh : 05 marks</p> <p>(ii) 02 to 03 Web Portal Design & Development solution (including mobile app) successfully completed in last one financial year of value > Rs 15 lakh each : 10 marks</p> <p>(iii) 04 to 05 Web Portal Design & Development solution successfully completed in last one financial year of value > Rs 15 lakh each: 15 marks</p> <p>(iv) 06 to 07 Web Portal Design & Development solution (including mobile app) successfully completed in last one financial year of value > Rs 15 lakh each: 20 marks</p> <p>(v) 07 to 08 Web Portal Design & Development solution (including mobile app) successfully completed in last one financial year of value > Rs 15 lakh each: 25 marks</p> <p>(vi) >08 Web Portal Design & Development solution (including mobile app) successfully completed in last one financial year of value ></p>	<p>i) At least One Web Portal Design & Development solution (including mobile app) successfully completed in last two financial year of value > Rs 15 lakh : 05 marks (with STQC or equivalent certification)/ 03 marks without STQC or equivalent certification)</p> <p>(ii) 02 to 03 Web Portal Design & Development solution (including mobile app) successfully completed in last two financial year of value > Rs 15 lakh each : 10 marks (with STQC or equivalent certification)/ 06 marks without STQC or equivalent certification)</p> <p>(iii) 04 to 05 Web Portal Design & Development solution successfully completed in last two financial year of value > Rs 15 lakh each: 15 marks (with STQC or equivalent certification)/ 09 marks without STQC or equivalent certification)</p> <p>(iv) 06 to 07 Web Portal Design & Development solution (including mobile app) successfully completed in last two financial year of value > Rs 15 lakh each: 20 marks(with STQC or equivalent certification)/ 12 marks without STQC or equivalent certification)</p> <p>(v) 08 to 09 Web Portal Design & Development solution (including mobile app) successfully completed in last two financial year of value > Rs 15 lakh each: 25 marks(with STQC or equivalent certification)/ 15 marks without STQC or equivalent certification)</p> <p>(vi) >09 Web Portal Design & Development solution (including mobile app) successfully completed in last two financial year of value > Rs 15 lakhs each: 30 marks(with STQC or equivalent certification)/ 18 marks without STQC or equivalent certification)</p>

Sr.	Page No	Point No.	Description	Change in Description
			Rs 15 lakhs each: 30 marks	
6	43	5.18 c(Staff on payroll)	Between [REDACTED]:10 marks Between [REDACTED]:15 marks > [REDACTED] : 20 marks (please upload the organization details duly certified by the Authorized Signatory of the firm)	Between 50-75:10 marks Between 75-100:15 marks > 100 : 20 marks (please upload the organization details duly certified by the Authorized Signatory of the firm)
7	43	Note:	Technical bid evaluation will be done on the scale of 1 to 100 points. The Bidders qualifying Technical Stage with [REDACTED] or more will be considered as technically responsive bid and shall be considered for the opening of Price/Financial bid. The Technical presentation must include the following:	Technical bid evaluation will be done on the scale of 1 to 100 points. The Bidders qualifying Technical Stage with 50% or more (out of 100) will be considered as technically responsive bid and shall be considered for the opening of Price/Financial bid. The Technical presentation must include the following:
8	33	5.3.2 1→iii	Bidder should be in operations in India for a minimum of 3 (THREE) years at least (period counted prior to the last date of submission of bid). The Bidder must have at least one office in Gujarat which has been operational for at least one year	Bidder should be in operations in India for a minimum of 3 (THREE) years at least (period counted prior to the last date of submission of bid). The Bidder must have at least one office in Gujarat or Maharashtra which has been operational for at least one year prior to last date of submission of bid

Other Queries

Sr No.	Page No	Point No.	Description	Query/	Department's Answer/Comments
1	7	1.1	1.1 Principal, Diu College, Diu Higher Education Society, Diu, invites tenders in two stage bid from eligible, reputed firms, with sound technical and financial capabilities for "design, development, configuration, hosting & maintenance for e-college, Diu for a period of five (05) years."	This tender is floated only for the Diu College or for all the colleges covered under Diu Higher Education Society. Kindly confirm.	Only For Diu College, Diu
2	15	3.3	Digitally signed certificate will be uploaded for the results of students	Does college already have Digital Signature or it will be provided by the Bidder?	College Will Provide
3	15	3.3	Students should be able to make online payment via credit card/debit card	Does Bidder has to provide Payment Gateway service ?	YES
4	15	3.3	The college library management software enables a systematic approach	Does college already have Library Management Module?	NO
5	18	4.1.3	Integrate with hardware devices RFID/Biometric/Aadhaar Card	What is meant by Aadhar Card Integration?	Aadhar module & Biometrics used for authentication, verification and even payment. it should be compliant with Aadhar Act-2016
6	21	4.1.14	Database can be accessed portably and being a web solution can be accessed from anywhere within organization with high security standards	Does college require the hosting of web solution on Intranet?	Hosting by the bidder
7	22	4.1.18	Identity Card Module	Along with the ID cards module we can also provide the printed ID	Okay

				card. Kindly allow us for this service	
8	26	4.2 b	Web Base application development should be compliant with GIGW and WCAG 2.0 requirements and should be in Native languages, responsive, dynamic, online, browser independent, OS independent	Which languages are included under native language?	English Gujarati Hindi
9	27	4.2g	Bidder must host the services from its own testing server in development and testing phase.	Bidder is responsible for the test server. Who will be responsible for hosting and DC service?	Bidder
10	33	5.3.2.1	Bidder should be in operations in India for a minimum of 3 (THREE) years at least (period counted prior to the last date of submission of bid). The Bidder must have at least one office in Gujarat which has been operational for at least one year	We are Maharashtra based Organization and have our office in Noida, Pune & Mumbai. We are ready to provide to support 24*7 to resolve the issue on time. Kindly remove this clause.	Kindly refer the corrigendum
11	34	5.3.2.5	Bidder should have experience of successfully executing the work of Dynamic Web Portal development including mobile app	Kindly change the clause as "Bidder should have experience of successfully executing the work of Dynamic Web Portal development/mobile app	Not Acceptable
12	56	Annexur	DESIGN, DEVELOPMENT,	Will the mobile	Yes

		e-1	CONFIGURATION, HOSTING & MAINTENANCE FOR e-COLLEGE, DIU. (including mobile app)	app be same as Web portal solution? Does all the functionality are required in Mobile app? Kindly confirm.	
13			General	As per our understanding College requires web based solution on cloud mode which can be accessed from anywhere. Kindly confirm.	Yes
14			General	Kindly share the following detail- No of Students No of Faculty No of Admin	At the time of execution it will be provided.
15	9	1.11	Presentation before Technical Evaluation Committee	We request you to change the presentation date as the technical scope of work is huge. so, we need some time to present the best from us	Not accepted
16	33	5.3.2	Bidder should be in operations in India for a minimum of 3 (THREE) years at least (period counted prior to the last date of submission of bid). The Bidder must have at least one office in Gujarat which has been operational for at least one year	We request you to please change Operation in India for minimum of 3 year to 2 year and for the same we request you consider our work profile we did in past two	Not accepted

				years. As a company though our work experience is less, but in very less span we have worked with many of government projects. Hence our request is to consider work portfolio then years of experience	
17	16	Chapter -iii 3.3	SMS/Email notification system saves time	Who will pay SMS Charges?	Bidder
18	46	6.2	EXECUTION OF AGREEMENT: After acknowledgement of the LOA as aforesaid by the Selected Bidder, it shall execute the Agreement within 15 days of the issue of LOA as prescribed in this tender after furnishing the Performance Security in the form of Bank Guarantee, on a non-judicial stamp paper of Rs. 50/-. Failure to execute the contract is liable to result the rejection of the work order and forfeiture of the EMD/ PBG	We request you to extend duration more than 15days	Not accepted
19	46	6.4	EXTENSION OF COMPLETION PERIOD: In case the web based App module and sub module as mentioned in the tender document mentioned is not successfully deployed within Ten (10) weeks (75 days) of the execution of the agreement, then an extension of 30 days may be granted subject to recovery of liquidated damages @ 0.5% of the contract value per week subject to a maximum of 10%. The failure on part of bidder to	We request you to give more than 75 days.	Not accepted

			deploy successfully the web based App module described in the tender even after the expiry of the 30 days extension, shall lead to cancellation of the work order, contract agreement and forfeiture of performance security and non-payment of any outstanding dues to the successful bidder		
20	46	6.5	LIQUIDATED DAMAGES: If the supplier fails to deliver any or all the services or perform the services within the time period specified in the contract or leaves the job incomplete or refuses to complete the work or takes more time than the schedule fixed, the Purchaser shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, (not by way of penalty) a sum equivalent to 0.5% (half) percent of the price of the delayed software or unperformed service for each and every week (part of a week being treated as a full week) of delay until actual delivery or performance, up to a maximum deduction of 10% (Ten percent) of the total contract price.	We request you to give chance to increase more days with valid clarification like why development take more time.	Not accepted
21	47	6.11	Technical support entails fixing any technical problems in the hosted solution and changes to be incorporated in the running system. Diu College, Diu Higher Education Society, Diu, will not pay any transportation, boarding and lodging allowance etc. for any technical staff deployed by the firm.	Please provide us the transportation and we'll fix all the issues so we request you to remove transport expenses.	Not accepted
22	48	6.16	Submission and acceptance of the SRS document	Please release 25% amount the total budget	No change

23	48	6.16	Payment shall be released at the time of completion of successful testing of Web based application (including mobile app) including UAT	We request you to release 25% of the amount when 50% work done	No change
24	48	6.16	QGR after successful Go-live (for 20 quarters of five years) (3.5 * 20)	Please release 50% of the amount of the total budget	No change
25	17	4.1.2	Can plan & manage tasks of the day in a well-organized structure	Who will plan and manage tasks of the day in a well-organized structure	College
26	17		Upload necessary documents/certificates Payment Gateway Integration to pay admission fee	Can you please describe the necessary documents/certificate list? Can you please tell us the list of payment gateway that you want to integrate	All general documents like school leaving certificate, domicile certificate, etc
27	18	4.1.3	RFID Scan from ID card or	What is the step for attendance when RFID scan not work?	Punch in & biometrics
28	18	4.1.4	Fee and/or Finance	What would be the step if student has checked the option of automated fee and want to pay as cash?	Ok
29	19	4.1.7	Upload or download syllabus options	Is syllabus download by any student of any stream	Uploaded by faculty/ staff downloaded by students
30	20	4.1.10	Assign Lecture	Who will assign	Department

				the lecture?	
31	21	4.1.14	Important documents can be uploaded and inspected anytime	Have you decided document size to upload?	All standard sizes
32	22	4.1.17	Scheduled auto back-up facility	Can you please tell us the schedule time for auto back-up everyday?	Outside Working hours, with prior approved schedule
33	17	4.1.1	Personalized view to enjoy an ease in assigned task	We assume here that each user (only users who belongs to college not student) can set theme of software? If this is correct then how many predefined themes we have to provide?	At least 10
34	17	4.1.1	Rated as the most resourceful feature by the numerous users	Can you please elaborate more on this? We cannot understand whether this point related to any requirement or its a statement to show advantages of dashboard?	It refers to Feedback mechanism. Dashboard should be comprehensive and user friendly
35	17	4.1.2	Aadhaar Card Integration – unique code to identify student and this might be treated as unique ID as Student’s registration number or one alias will be created based on it	Who will provide verification API? Who will bear costing of API?	Department will provide credentials but implementation/ Integration is to be done by vendor.
36	17	4.1.2	Previous education details can be recorded	Which kind of previous	As to Documents. Data entry shall be done by college.

				<p>education details can be recorded? Please mention specific details which need to be recorded. Also if previous details are on paper then we have to feed those details manually into our newly developed website? Or you will feed it from your end?</p>	<p>Fields shall vary as per the certificates/ forms to be uploaded, which will be clarified during the SRS phase</p>
37	17	4.1.2	<p>RFID Scan from ID card to confirm presence in college and/or campus Barcode gun to scan ID card / Aadhaar card</p>	<p>For these both requirements, hardware is required. Let me know who will bear cost of hardware? If cost bear by Bidder then how many hardware devices we have to consider?</p>	<p>Hardware is not the part of this tender.</p>
38	18	4.1.2	<p>Highly customizable form</p>	<p>Please elaborate more on this point</p>	<p>As per Requirement, during SRS phase</p>
39	18	4.1.3	<p>Flexibility can be provided and administered</p>	<p>Where we have to provide flexibility? And what kind of flexibility</p>	
40	19	4.1.8	<p>Group exams if required</p>	<p>Can you please provide more information</p>	<p>Subject wise MCQ examinations of entire class/batch at a time on different computers</p>

				about this point?	
41	22	4.1.19	Fortop-level management, authenticate or approve certain information, we may need possible best secure option to digitally authenticate such users may be via USB device or may be via Finger Print Scanner by authenticating Aadhaar card.	Here if hardware is require for authentication, who is going to provide hardware?	Hardware is not part of this tender.
42	23	4.1.23	Effective communication between administration, teachers, students and parents	So chatting will be one to one i.e. one student can chat with one teacher or one to many?. Is we require to give group chatting?	One to many/ many to one/ one to one. Yes.
43	23	4.1.23	Recording communications with students	It means video conferencing? Please explain it if I understood incorrect	Logs/ audio and video
44	23	4.1.25	Standard Tender Templates Management	So here we have to manager complete tender process of bulk book request?	A common template of tender to ease of the tendering process
45	23	4.1.30	Import Inventory details like Store Items, Suppliers	Here it mentioned facility to import inventory items but in scope of work there is no description on Inventory module. So we have to manage Inventory	Yes. Please refer end of document for the inventory module requirements

				module as well?	
46	26	4.1.37	Basic configuration like country, currency, time zone, etc. can be set	So this web portal can be used with multi country and multi currency?	No
47			General	This portal will multilingual? If so then please all languages.	Yes and meeting GIGW and WCAG 2.0 guidelines English Gujarati Hindi
48			General	In scope of work there is no detailed information regarding mobile application features list. So please provide what kind of features need to include in mobile application.	All
49	27	4.2	Successful completion of the contract will be gauged through a series of formal acceptance tests performed on all aspects of the system/sub systems:	We have to provide and audit certificate? If so then please mentioned	Yes. STQC or Equivalent. The bidder may also refer to www.cert-in.org.in/PDF/empanel_org/pdf for list of empanelled agencies for certification
50	28	4.5	The Implementing Agency will be responsible for all the upgrades, updates, installation of patches and overall maintenance within the scope of the solution	During maintenance period what kind of updates we have to perform?	Any update within current scope

				<p>Updates which have to consider are related to current scope only? If you requested us to develop new module that also we have to develop in maintenance phase?</p>	
51	29	4.10	TRAINING	<p>How many training we have to provide? In a single training session how many trainee will available?</p>	Twice at the time of go live and once in a year thereafter. All students and faculties of department at the time of go live will attend training.
52	18	4.1.3	Student wise attendance percentage (%) reports	Is a graphical representation required (graphs needs to be generated based on the data) to present these data for simpler-understanding?	Yes. It should be part of MIS
53	18	4.1.3	Note/Remarks for attendance can be given	The remarks for the attendance will be given to whom? Will it be given to every student or is it supposed to be given to parents, teachers and even HODs?	It will be for all (parents, teachers, HODs, Principal, students) but as and when required. It will be part of MIS
54	18	4.1.3	Different types of attendance	What are these TYPES, can you please be specific	Weekly, Monthly, Subject wise, student wise etc. It will

			report can be taken	about this requirement?	be part of MIS
55	20	4.1.9	Admin can request all/specific set of student to provide feedback about faculties	Is it not on a compulsion basis, where in the students have to provide monthly or semester-wise feedbacks in the system?	Yes, it is. End of every semester, students have to submit feedback for improvements.
56	21	1.4.16	Each and every activity can be monitored through the administrator	Can you please specify the exact set of activities that needs to be monitored?	It means students shall have full access to all modules.
57	21	1.4.16	Overall administration of output received from the college entire functionality.	This report sounds sensitive and critical too. So, to whom will this report will be accessible? • Entire workflow performances monitor and reports collection	To the person as decide by college, i.e. Principal/ Chairman, Academic committee
58	21	1.4.16	Overall administration of output received from the college entire functionality	This report will be taken care by whom?	
59	24	4.1.27	Parent can view all progress of their child	What will be the duration or timeslots after which the progress reports will be sent to parents (weekly/bi-weekly/monthly/semester-wise)?	It shall have to be dynamic; access to parents shall also be dynamic and anytime access to be given
60	24	4.1.27	Reports	What will be the format of this report?	It will vary report to report. It will be part of SRS phase

61	24	4.1.27	Can contact Faculty	What will be the mode of contact?	Through e-mail , SMS, social media etc.
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Inventory module will be treated as section 4.1.38

Inventory module:

Inventory management is all about having the right inventory at the right quantity, in the right place, at the right time, and at the right cost using Just In Time (JIT), ABC Analysis etc. The inventory module should enable the college to manage its' inventory of consumables and non-consumables like IT/ non-IT equipment, stationery etc by doing the following:

- EOQ (Economic Order Quantity)
- Reorder point
- Safety stock
- Managing dead-stock
- Procurement/ disposal of laptops/ desk-tops/ printers/ UPS/ networking equipment etc
- Supplier/ vendor management